

MOSAIQ™ Scheduling

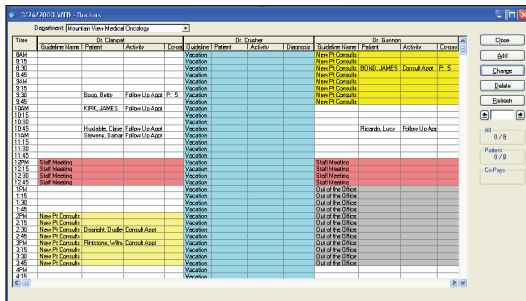
Scheduling and Patient Tracking System

MOSAIQ Scheduling centralizes department scheduling by allowing staff to enter and view scheduling activities by patient, staff, location, department or even multiple resources on the same schedule. Facilities and departments can maintain separate schedules yet share a common patient database for system-wide management and reporting. In addition, staff can customize schedule views to display only the information, resources and options they need to see. MOSAIQ Scheduling improves efficiency and expedites scheduling and tracking of patient appointments.

Scheduling Features and Rules

MOSAIQ automates scheduling tasks and provides sophisticated auto-find features to locate open timeslots, optimize scheduling resources and provide intelligent conflict checking and resolution.

Scheduling rules can be applied to the schedule to display (in color) which times or resources are restricted for specific activities, meetings, vacations, or types of appointments or patients. These rules allow you to view availability at a glance and ensure appointments are scheduled at the appropriate times.



Patient Tracking System

MOSAIQ Scheduling provides a real-time, patient queuing and tracking system. Staff can see which patients have arrived for their appointments, which appointments they have already completed and the current location of patients within the facility. Barcode cards can also be used to facilitate the patient check-in and tracking process.

Benefits to the front and back office staff

- See what you need, when you need it – not a “one view fits all” schedule
- Reference patient demographic, clinical, and billing information in the same view
- Easily identify which patients have arrived and where the patient is currently located
- Removes the dependency on remembering staff preferences – the system will remember them for you
- Linked appointments ensure that all appointments are included and nothing that needs to be scheduled is missed

Advanced Appointment Management

MOSAIQ Scheduling allows staff to schedule multiple appointments in virtual any pattern (i.e., daily, weekly, bi-weekly, etc.). In addition, staff can define common scheduling scenarios containing different types of appointments (consultations, pre-treatment activities, treatments, and follow-up appointment), that are linked together. These scenarios ensure that the related appointments are scheduled within the correct time range, that all necessary appointments are scheduled and that if one of the appointments is changed, the other appointments in the scenario can be easily identified and rescheduled appropriately.

Streamlined Procedure Capture

The schedules automate capturing procedures for services performed, making billing effortless and workflow analysis easy. Appointment statuses allow staff to audit the schedule to identify completed appointments and determine which have procedures captured for those activities. These statuses also help staff track cancellations, 'no-shows' and rescheduled appointments.

Flexible Analytical Reporting Features

MOSAIQ provides reports which help you to manage your department:

- Configurable department and clinician daysheets
- Schedule reports available for all scheduling resources
- Patient appointment calendars
- Appointment status reports
- New activity reports

In addition, audit reports can be run to determine patient wait time and progress through the facility, find appointments that have not had charges captured yet and facilitate participation in Physician Quality Reporting Initiatives.

Also, because MOSAIQ Scheduling is integrated with the EMR, the addition of ANALYTIQ™ offers a uniquely informative analysis of practice performance and productivity.

Product Features

- Practice Management and EMR Integration
- Accessible from any network workstation by an authorized user
- Flexible schedule displays
- Color display of scheduling rules
- Multi-staff appointments
- Patient wait time tracking
- Procedure capture from the Schedule
- Scheduling and Patient Tracking reports

contact:

To learn more about MOSAIQ Scheduling and ANALYTIQ, please contact your sales representative.

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